



Home Hardware Stores Limited
34 Henry Street West, St. Jacobs, Ontario, Canada N0B 2N0
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June 5, 2003

Mr. Terry Kraemer
Kraemer Woodcraft
Henry Street West
St. Jacobs, Ontario
N0B 2N0

Dear Terry:

We have seen a Kraemer customer for more than 50 years, dealing first with your grandfather, Dan, and then with your dad, Ivak. Your dad and I spent much time in designing fixtures for our stores. The service and dedication we received from you has always been superb. Our business relationship was built on trust with no formal contracts or commitment. The quality we received was second to none and your ethics were beyond reproach.

May your success continue and that you will enjoy a future filled with promise.

Yours truly,

HOME HARDWARE STORES LIMITED

Walter Hachborn, President
WHjjs

100% Dealer Owned

Home Hardware • Home Hardware Building Centre • Home Building Centre • Home Furniture