

December 12, 2005

Lloyd Bauman
President
Kraemer Woodcraft Ltd
11 Henry Street
St. Jacobs ON N0B 2N0

Dear Lloyd,

On behalf of the UW Bookstore, we would like to thank Kraemer Woodcraft for the excellent consultation, customer service and quality workmanship during our recent Bookstore renovation. The new display tables, signage and replacement end panels of all our book units were within budget and the project was completed according to our schedule.

Your company excels in meeting expectations for quality service and we were very pleased with the work Kraemer provided for the CampusTechshop renovation three years ago. Hence, we did not hesitate to contact Kraemer Woodcraft for our next project at the UW Shop for completion in February 2006.

We are pleased to write this letter of recommendation for your clients and would be happy to answer any questions about Kraemer Woodcraft.

Sincerely,



May Yan
Director Retail Services